National ED Over Crowding Score "Just in Time" Training for ED Users

What is NEDOCS?

- NEDOCS is a web-based tool used by emergency departments all over the country to help communicate and ultimately visualize patient flow capacity to accelerate and improve patient healthcare

NCTTRAC: *Prepare. Support. Respond.*

NEDOCS in TSA-E

- NEDOCS was approved for use by an interdisciplinary workgroup between the Dallas Fort Worth Hospital Council (DFWHC) and the North Central Texas Regional Advisory Council (NCTTRAC).

- The NCTTRAC Board approved the purchase of NEDOCS access for all acute care hospitals to use as a component of a newly expanded EMResource view for Trauma Service Area (TSA)-E.

NEDOCS Registration

- NEDOCS registration is needed for hospitals with EDs <u>only</u>. The score will be posted on EMResource for all other hospitals and EMS to see, but only the EDs need access to the NEDOCS tool.

Steps to Register

- ## Go to www.nedocs.org
  - If you click on "Find Out," you will be taken to the basic NEDOCS calculator to see the components used, and you can "Take the Tour" for an overview of the components and benefits.

- ## Click on "Log On."
  - If you don't have a login, select "Sign Up."

Steps to Register

- Type in your hospital under "search for your hospital" in the orange box.
  - Don't worry about the use fees. NCTTRAC has that covered for you.
  - A partial name will yield a list of results that you can select from once you select "Search."

Steps to Register

If your hospital is listed:

- Someone at your facility has already registered an account.
- Complete "Your Info" at the bottom and you will be contacted/verified by NEDOCS to receive your facility's login/password.
- Everyone at your facility will use the same login/password.
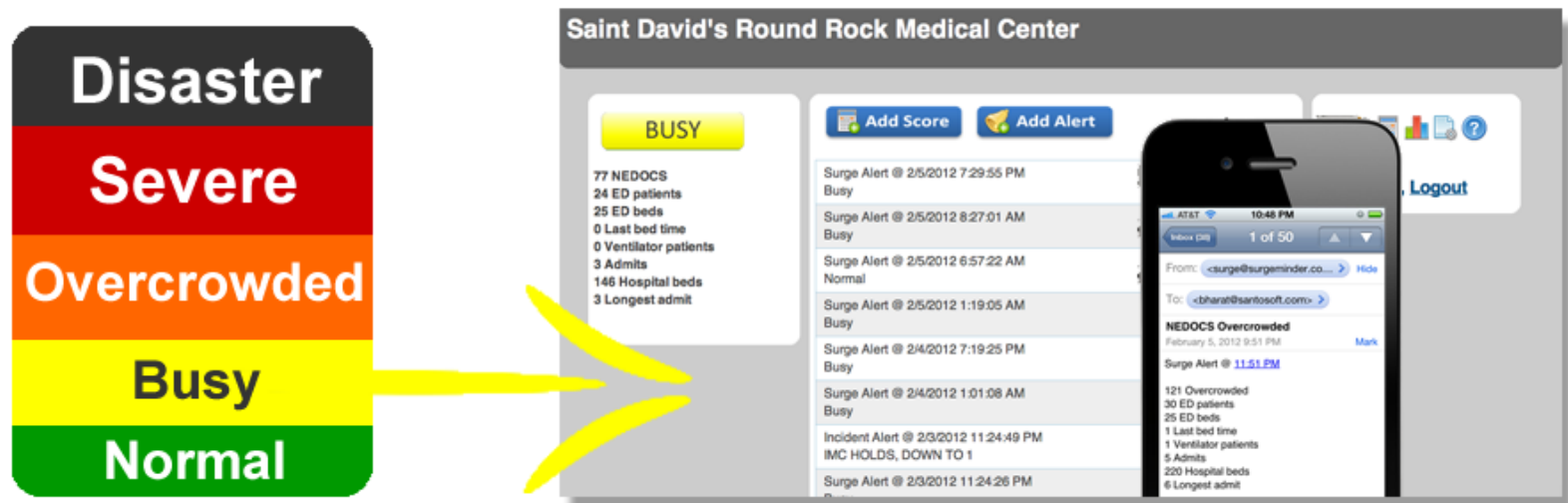
If your hospital is not listed:

- Select "Add your hospital to the list."
- Complete the Hospital Information as well as your Information to submit.
- You will be contacted/verified by NEDOCS for a login/password.

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Daily Use of NEDOCS

- Once you have a login, you will be able to calculate your score as often as you wish. Some hospitals do this every few hours unless they reach a certain level, when they change to every hour.

- You will need to know the following seven data points to input into the NEDOCS Calculator:

  Total ED Patients   Total ED Beds

  Total ED Admits   Total Inpatient Beds

  Last Door-Bed Time   Longest waiting admission in ED

  Total Critical Care Patients (ventilators or 1:1)

- Select "Calculate."

Daily Use of NEDOCS

- The calculated result will display on a dash board. You will then select your category from a drop down in EMResource. This should be updated any time your saturation status changes.

Help?

- If you don't have an EMResource login, go to support.ncttrac.org and Click on "Submit a Ticket"
  - The development plan is to have NEDOCS integrated with EMResource in the late spring.
  - Until then, you will need logins to both calculate (with NEDOCS) and to post (through EMResource) the score.
  - Links to both websites are available at www.NCTTRAC.org.

Help?

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NEDOCS Contact

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